

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019
C.G.No:42/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.D. Rafi,
M/s. Sri Veerabrahmaswmy Engineering
Podalakur (V) & (M)
Nellore -Dist.

Complainant

AND

1. Junior Accounts Officer/ERO/Podalakur
2. Assistant Executive Engineer/O/Podalakur
3. Deputy Executive Engineer/O/Podalakur C & O
4. Executive Engineer/O/Nellore Rural

Respondents

ORDER

1. Complainant presented this complaint stating that he is having service connection No. 3521337002612 and paying the bills promptly. On 09.04.2019 an amount of Rs.16,900/- was included as additional load amount but he is not availing any additional load. Hence requested to delete the amount.
2. Respondents No. 1, 2,3 and 4 filed joint written submission stating that the complainant is availing the service connection for welding shop. He has not installed rated capacitors and hence RMD exceeded and the additional load amount was included in the bill. After receipt of the complaint respondent No.2 had inspected the service under question and explained the complainant about the actual load he is availing. The complainant having convinced with the explanation paid Rs.16,900/- towards the additional load charges on 21.05.2019. The complainant has also expressed his satisfaction vide his letter addressed to the respondent No.3.

DESPATCHED
DATE *o/c* *4/7*

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